

※ Notification settings for different smartphone models and operating systems (OS)

英語		
No	Model/OS	How to check settings
1	Zenphone	Volume settings are found in Media Volume instead of in Sound and Notification in settings. If it is set to zero, you will not hear ringtones and notification sounds. Please increase Media Volume.
2	Zenphone	These phones have an Auto-Start Manager function to improve data and battery usage. If this function is turned on, apps will be forced to close and you might not receive new notifications. Set this function to OFF.
3	OPPO	Devices with the ColorOS operating system have an Auto-Launch Apps function only found in OPPO phones. When these phones are restarted, services may not be allowed to launch. By default, Auto-Launch Apps is set to OFF for each app . Please set this to ON for MySOS .
4	OPPO	If the battery saver mode is on, you will probably not receive notifications. Set this mode to OFF.
5	Android	Apps → MySOS → Permissions Set Camera, Microphone, and Your location to ON or “Only when app is in use.”
6	Android	App information → MySOS → Notifications Ensure all are set to ON. If you see “ Hide details of notifications on the lock screen, ” please set this to OFF.
7	iPhone	Settings → MySOS Set Location Information to “ Always ” or “ Only when in use. ” Ensure Microphone and Camera are set to ON.
8	iPhone	Settings → MySOS → notifications Set Allow Notifications to ON, and set lock screen and notification center banner all to ON. Set Show Previews to “Always.”
9	All models	Please do not use quiet mode and manners mode . Also, if the low power mode or battery saver is turned on, notifications may not be displayed and not give you a sound, and you may not be able to press the app button. Please turn this mode off.